

COVER LETTER

Ramesh Kumar

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KEY FIT

- 10+ years Java/J2EE
- L3 production support
- UK/US release coordination

Date: 09/07/2026

Hiring Manager

Human Resources Department

Subject: Application for Java/J2EE Developer / Application Support Engineer role

Dear Hiring Manager,

I am writing to apply for a Java/J2EE development or application support role. I bring 10+ years of experience in enterprise backend development, production support, L3 issue resolution, client coordination, and release delivery. I am currently working with EXL SERVICE.COM India Pvt. Ltd, Noida as Lead Assistant Manager.

My current work focuses on insurance platforms, including issue recreation, product/config analysis, Java/J2EE plugin configuration, Jira governance, QA validation, and DevOps deployment support for UK and US releases.

★ RELEVANT STRENGTHS

- **Backend delivery:** Java/J2EE, Spring MVC, Spring Boot, Hibernate, JPA, REST APIs, Maven, and Gradle.
- **Production stability:** L3 support, defect analysis, backporting, troubleshooting, and release support.
- **Collaboration:** Coordination with Business Analysts, QA, DevOps, and client stakeholders.

Earlier roles added experience across GRC, billing, reporting, HRMS, job portal, media, and web application platforms, combining Java development with frontend, database, server, and customer support exposure.

I hold an MCA and BCA from Maharishi Dayanand University, Rohtak, Haryana, India. I would welcome the opportunity to discuss how my experience can contribute to your technology team.

Thank you for considering my application.

Yours sincerely,

Ramesh Kumar